SHOPPING CENTRE COUNCIL OF AUSTRALIA

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MEDIA RELEASE

NEW AUROR DATA ON RETAIL CRIME OFFENDERS REINFORCES NEED FOR CONTINUED ACTION AND PARTNESHIPS

The Shopping Centre Council of Australia (SCCA) has welcomed new data from retail crime intelligence platform Auror revealing the scale of repeat offenders in violent and organised retail crime, including the use of weapons towards retail workers and customers; along with emerging issues such as gift card fraud.

The latest Auror data, covering July 2025 to July 2026, reveals:

- 91 per cent of Australia's 412 most prolific retail crime offenders have been violent as part of their offending,
- Around 7,000 known repeat offenders have impacted across different retailers, and
- Around 500 known repeat offenders have impacted across different States or Territories.

The SCCA works closely with Auror on various retail crime, organised crime and community safety issues, including as part of industry collaboration and partnerships between shopping centres and retailers.

Angus Nardi, Chief Executive of the SCCA said. "Auror's latest retail crime data draws attention to the ongoing need for industry, Government and Police efforts and partnerships to focus on high harm, repeat offenders."

"Auror's data points to the clear challenges with the level of violence and use of weapons, and that repeat offenders operate across different retailers and also across different jurisdictions."

"Organised retail crime has no boundaries, and this reiterates the importance of ongoing industry, Government and Police partnerships."

"Across the SCCA's retail crime and community safety framework, our efforts continue on relevant policy and law reform, Police partnerships such as Operation Pulse in Victoria and Operation Percentile in NSW, and public facing campaigns with Crime Stoppers and Be Kind in Retail."

"The application of appropriate technology and information sharing, particularly linked to law enforcement, will continue to play a larger role in our industry's efforts on addressing retail crime and community safety."

The SCCA is the national industry group for major shopping centre owners and operators.

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