



SHOP TALK

ISSUES AND NEWS AFFECTING THE AUSTRALIAN SHOPPING CENTRE INDUSTRY

SHOPPING CENTRE
COUNCIL OF AUSTRALIA

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[Archive](#)

FEDERAL GOVERNMENT OPTIONS PAPER SMALL BUSINESS DISPUTE RESOLUTION

The Federal Minister for Small Business, Senator Nick Sherry, has [released](#) an Options Paper to generate discussion on ways to help small business resolve disputes. The paper identifies four options designed to complement and, where necessary, supplement the existing system of public, private and industry-based dispute resolution mechanisms. [Submissions](#) on the Options Paper close on 30 June.

QIRC APPROVES SUNDAY TRADING IN GLADSTONE, QUEENSLAND

The Queensland Industrial Relations Commission (QIRC) has [approved](#) Sunday trading from 9am to 6pm (including on Easter Sunday) and public holiday trading, in Gladstone, commencing on 19 June. The decision will benefit Centro Gladstone and Stockland Gladstone.

QUEEN VICTORIA BUILDING IN SYDNEY WINS ICSC 'BEST OF THE BEST' AWARD

Congratulations to Ipoh's Queen Victoria Building, in Sydney, whose restoration won an 'Honoree Award' in the Design and Development Category at the International Council of Shopping Center's VIVA ['Best of the Best'](#) Awards held at ICSC's RECon in Las Vegas this week. Westfield Southcenter in Seattle also won an Honoree Award for its recent expansion.

NSW LAND VALUATION TENDER FOR 30 LARGEST SHOPPING CENTRES

The NSW Land and Property Management Authority has issued a [tender](#) (closing on 6 June 2011) for the provision of land valuation services for the state's 30 largest (by MAT) shopping centres. This is a trial approach to improve land valuations (including consistency) for large shopping centres.

UNION'S TARGETING OF CENTRE OWNERS OVER CLEANERS IS UNFAIR

The organised demonstration at Westfield's AGM by United Voice (the union representing cleaners) is misguided and unfair. The union knows that this dispute over wages for cleaners is a matter between itself and the independent contractors, who are engaged to clean shopping centres. It is not a dispute with shopping centre owners. The cleaning contractors have made clear that any wage claims by the union should be pursued, in the context of productivity trade offs, in line with Fair Work Australia procedures and processes, through the *Cleaning Services Industry Award 2010* (the "modern award"), which sets wages and working conditions throughout the entire cleaning industry.

RETAIL CONFERENCE TO BE HELD IN SYDNEY ON 1 JUNE 2011

A Retail Conference, organised by CeBIT, will be held at Sydney's Darling Harbour on 1 June, with prominent speakers including from Woolworths, eBay, Westfield and Dymocks. Click [here](#) for program details and registration.

FRANCHISE COUNCIL'S LEASING AND THE FUTURE OF RETAIL LEASING BREAKFAST

The Franchise Council will host a breakfast on *Leasing and the Future of Retail Leasing* on 14 June in Sydney, including an expert panel of franchisors and landlords. Click [here](#) to enrol.

RETAIL REAL ESTATE INVESTMENT OPPORTUNITIES IN ASIA

The third edition of the [REC Retail Investments Conference](#) will be held at the Grand Hotel in Seoul on 8-9 June 2011. Further information is available [here](#) and booking details available [here](#).